

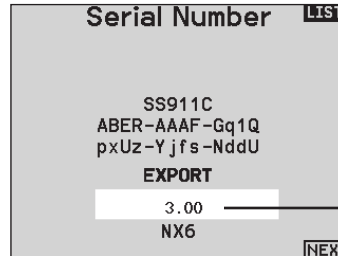
January 29th, 2021

**Product:** Spektrum NX Transmitters (SPMR6775, SPMR6775EU, SPM6775, SPM6775EU, SPMR10100, SPMR10100EU)

**Issue:** Connecting through WiFi and checking for updates may cause some transmitters to lock up, requiring the transmitter to be restarted by pressing and holding the power button for 7-10 seconds, or unplugging the battery and reinstalling.

**What To Do:** Customers should update the transmitter firmware through the USB cable.

Check the firmware version of the transmitter by accessing the “About/Regulatory” menu in the System Setup list. The version is displayed at the bottom of the Serial Number screen. If the version number is prior to v3.03.03, follow the instructions below to download and update the firmware.



Version number

**IMPORTANT:** The transmitter must be registered at [www.spektrumrc.com](http://www.spektrumrc.com) prior to attempting to download the firmware update file.

1. Download the latest firmware update for your transmitter from [www.spektrumrc.com](http://www.spektrumrc.com) to your PC or Mac. The file should be named SPMTX.SAX.
2. Power the transmitter off and on.
3. Connect the USB cable to the charge port on the transmitter and to your PC.
4. Press the scroll wheel to access the Function List menu.
5. Scroll down to the **System Setup** menu, and select **YES** to disable RF.
6. Scroll down to **USB Settings**.
7. From the USB Settings menu, select **Access Internal Storage**. After several seconds, your computer will recognize the transmitter as a removable drive.
8. Copy the updated firmware file to the transmitter from your computer.
9. Power off the transmitter and disconnect the USB cable.
10. Power on the transmitter. The transmitter will perform the firmware update on startup. This process may take several minutes to complete.

**We apologize for this inconvenience.**  
**Horizon disclaims all liability and warranties for any consumer failing to act upon this product notice.**